



# **SAY IT LOUDER!**

*There can be no quality care...  
Without a quality workforce!*

**Staffing is our challenge:  
Retention... must be our goal**

## **A Symposium**

**Friday April 24, 2009 ★ 9:00 am–5:00 pm**

**Indianapolis Hilton Hotel ★ Indianapolis, Indiana**

***Speakers leading discussions with participants include:***

- ★ **Welcome:** Michael Boyd, CNA ad INCGA President
- ★ **Projections for the Workforce** – Tameshia Bridges, PHI Midwest Policy Specialist
- ★ **How the Workforce Can Meet the Demands for High Quality Care** – Arlene Franklin, LTCO; Robyn Grant, Indiana United Senior Action
- ★ **Meeting American Veterans' Needs** – Lt. Col. Iva Griggs, U.S. Army Reserves
- ★ **Apprenticeships: A Powerful Approach** – John Delgado, U.S. Dept. of Labor
- ★ **Emerging Roles of Career Nursing Assistants** – Genevieve Gipson, NNCNA
- ★ **A Direct Care Workers' Perspective** – Vicky Erickson, DCA Specialist

**Sponsored by the Indiana Care Givers Association Inc. (INCGA)**

**Co- Sponsors:** National Association for Direct Care Workers of Color, Inc. (NADWOC)  
Direct Care Alliance Inc. ♦ PHI ♦ National Network of Career Nursing Assistants (NNCNA)  
United Senior Action, Inc ♦ TERA NOVA Video Productions

---

*To register (suggested \$75 for public, \$35 for direct care workers) or for more info, contact:*

**JOHN BOOKER CNA, NADWOC ★ 574-289-9326 ★ [NADWOC@SBCGLOBAL.NET](mailto:NADWOC@SBCGLOBAL.NET)**